



2294 Old Highway 431
Owens Cross Roads, AL 35763

WWW.TARAPOOLS.COM

Ph: 256-725-2500 *Ask for Warranty Dept.*

Fax: 256-725-2223

E-mail: info@taramfg.com

20 YEAR LIMITED LINER WARRANTY

Tara warrants that this liner will not leak due to seam separation under normal conditions of wear, exposure, and usage for 20 years from the date of installation. During the first two years, if a Tara vinyl liner fails because of a manufacturer's defect at a welded seam, Tara will repair or replace the liner at no cost. After the initial two years, charges for liner replacement will apply according to the schedule below, based on the suggested retail price at the time of replacement:

- 3rd year: 30%
- 4th year: 40%
- 5th year: 50%
- 6th year: 60%
- 7th year: 70%
- 8th to 20th year: 80%

Tara does not oversee the installation or maintenance of the pool once the liner is installed. It is the installer's responsibility to ensure the liner is installed in a pool identical to the dimensions provided to Tara, and that the liner is placed in a smooth shell without rough spots, like rust or gravel. The ideal base for the liner is fine-grade pure sand or vermiculite. **IF THE LINER DOESN'T APPEAR TO FIT PROPERLY, THE INSTALLER MUST CONTACT TARA MFG BEFORE FILLING THE POOL WITH WATER.**

Immediately after installation, the water chemistry should be balanced according to the recommendations on the back of this warranty card. Maintaining proper water balance is crucial and the homeowner's responsibility. This warranty does not cover liner damage due to improper water balance. We require a record of chemical applications for warranty claims.

In some rare cases, insects such as ants or termites may damage a vinyl liner. We recommend having an exterminator treat the area around a new pool construction site or where a new liner will be installed.

Additional Terms and Conditions:

- This warranty is exclusively for residential swimming pool liners.
- Report any liner issues to Tara in writing or via email within 30 days.
- Tara may opt to repair or replace a failing or ill-fitting liner and can authorize a professional for repairs.
- Do not leave your pool empty. Document any defects with photos or videos before attempting repairs, to aid warranty assessments.
- Questions regarding warranty terms can be addressed to Tara's Warranty Department via the provided contact details.
- Note that Tara purchases premium grade vinyl but is not the manufacturer. Therefore, material failures like fading, discoloration, staining, or physical alterations are not covered under this warranty and should be directed to the material's manufacturer.

Exclusions:

- Tara's warranty does not cover liner damage from tears, punctures, abuse, excessive strain, improper installation, chemical damage, improper use of salt-chlorine systems, natural disasters, extreme temperatures or including damage from intense light reflection from high-efficiency windows or other reflective surfaces.
- When using automatic pool covers, regularly and safely uncover or vent the pool to avoid chlorine vapor buildup. Excessive chlorine vapor can cause premature liner failure and is not covered under this warranty.
- The decorative print pattern of the liner is not covered.
- Unauthorized continued use of a poorly fitting or defective liner voids this warranty.
- Tara is not responsible for additional costs such as labor, replacement water or chemicals, or subsequent damages due to leaks. Tara also disclaims liability for violations of local building codes due to pool installation.

Your rights under this warranty may vary by state. Warranty registration must be completed online or mailed to Tara within 30 days of purchase; failure to do so invalidates the warranty. Proof of purchase is required for all claims.

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{ Rev: 01/2024 }

PLACE BAR CODE HERE

REGISTERING YOUR WARRANTY

Registering your warranty is a simple process. Simply scan the QR code below and complete the registration form:



The registration form is available on our website at www.tarapools.com/resources/warranties

If you prefer you can complete the form on the right and mail this portion of the warranty card to:

Tara Pools, 2294 Old 431 Hwy.,
Owens Cross Roads, AL 35763

Name: _____ Address: _____ City: _____ State: _____ Zip: _____
Phone: _____ E-Mail: _____

I hereby acknowledge that the liner furnished by TARA Liners and its installation is satisfactory and acceptable. _____ (Signature)

PLACE BAR CODE HERE

Name: _____ Address: _____ City: _____ State: _____ Zip: _____

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RECOMMENDATIONS FOR THE CARE OF YOUR VINYL LINER

- 1) Maintain proper water balance:
 - (a) pH in the 7.2 to 7.6 range.
 - (b) Total alkalinity at 100-150 ppm.
 - (c) Calcium hardness: 200 ppm minimum.
- 2) Maintain free chlorine residual between 1.0 and 1.5 ppm. If free chlorine drifts below 1.0 ppm algae and bacterial growth can take hold more easily and may cause staining of the vinyl liner. Chlorine is quickly absorbed by sunlight. For this reason it is recommended that all vinyl swimming pools be stabilized with cyanuric acid and that a range of 25-100 ppm of cyanuric acid be maintained.
- 3) A pH of less than 7.0 should be especially avoided, since it can cause the liner to form wrinkles.
- 4) Avoid using muriatic acid for pH adjustment. This acid will chemically attack the print pattern on the liner and in time will make it more susceptible to wearing off due to abrasion. It is recommended that sodium bisulfate be used for pH adjustment.
- 5) Test for the presence of dissolved metals in your water supply. If metals are present then check once a month; if no metals are present then check every six months. Dissolved metals may cause staining of the liner directly or indirectly. Follow manufacturer's recommendation concerning the use of chelating materials to inactivate dissolved metals.
- 6) For cleaning the area above the water line we recommend using an alkaline based cleaner. These cleaners are more vinyl friendly than the harsh acid based cleaners available to the market. Under any circumstance, use only products specifically recommended for cleaning vinyl liner pools. **Do not use household cleaners on your vinyl liner!!!**
- 7) Don't use any abrasive cleaning agents or cleaning aids (i.e., steel wool, sharp bristled brushes, scouring pads, melamine pads, etc.). We recommend using products manufactured specifically for the cleaning and protection of vinyl pool liners.
- 8) During the swimming season, we recommend circulating the water in the pool for at least **18** out of **every 24** hours. This will help keep the chemicals mixed in the water and eliminate a build up of high chlorine or other chemicals in the plumbing, pump, filter, and the automatic in-line chlorinator, if one has been installed on the pool. Lack of circulation can cause chemicals, especially chlorine, to settle on the floor of the pool liner and cause bleaching or other damage to the liner. **Damage to the liner caused from lack of circulation, filtration or improper chemical balances is not covered under warranty.**
- 9) When winterizing your pool:
 - (a) Circulate the pool water for at least 24 hours after the final addition of chemicals. Even liquid chlorine can concentrate in the deep end and cause bleaching of the liner.
 - (b) Your chlorine level should not exceed 2.0 ppm.
 - (c) Don't lower the water below the skimmer. Place a GIZZMO or a weighted plastic milk carton in your skimmer to protect it from freeze damage. Once a pool has been filled with water, the liner begins to lose its stretching properties; therefore, the pool should be kept at a normal water level at all times. The water acts as a protector for the liner and holds the liner in its proper position thus eliminating any re-stretching and drying out of the vinyl. Follow manufacturer's recommendation concerning winterizing your plumbing and the pump & filter.

••• **Make certain that your contractor installs the WARNING LABELS that Tara Liners has provided with this liner.** •••

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